



AUDIT SUMMARY

Connecticut Health Insurance Exchange

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Fiscal Years Ended June 30, 2022 and 2023

ABOUT THE AGENCY



The Connecticut Health Insurance Exchange, which does business as Access Health CT (AHCT), was created to develop and implement a state-based health insurance marketplace in accordance with the federal Patient Protection and Affordable Care Act. Pursuant to Chapter 12 of the General Statutes, the exchange is classified as a quasi-public agency.

The goal of the exchange is to reduce the number of uninsured individuals in Connecticut and assist them and small employers in the procurement of health insurance by offering easily comparable and understandable information.

ABOUT THE AUDIT

We have audited certain operations of the Connecticut Health Insurance Exchange in fulfillment of our duties under Sections 1-122 and 2-90 of the Connecticut General Statutes. The scope of our audit included, but was not necessarily limited to, the fiscal years ended June 30, 2022 and 2023. The objectives of our audit were to evaluate the:

1. Exchange's significant internal controls over compliance and its compliance with policies and procedures internal to the exchange or promulgated by other state agencies, as well as certain legal provisions, including as applicable, but not limited to whether the exchange has complied with its regulations concerning affirmative action, personnel practices, the purchase of goods and services, the use of surplus funds, and the distribution of loans, grants and other financial assistance;
2. Exchange's internal controls over certain financial and management functions; and
3. Effectiveness, economy, efficiency, and equity of certain management practices and operations, including certain financial transactions.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

[Link to full report](#)



Our audit identified internal control deficiencies; instances of noncompliance with laws, regulations, or policies; and a need for improvement in practices and procedures that warrant management's attention.



NOTEWORTHY FINDINGS



Findings

Our review of 25 expenditures, 15 credit card transactions, and 15 contracts revealed that the exchange:

- Received services prior to the approval of seven purchase orders totaling \$55,262.
- Lacked price quotations for two contracts totaling \$122,749.
- Lacked a bid waiver form for a \$17,855 sole source procurement.
- Improperly used a credit card for one \$4,339 transaction.
- Lacked an invoice for one \$3,820 transaction.
- Lacked purchase orders and IRS Form W-9s for six credit card transactions totaling \$8,171, for planned travel expenses (e.g., hotel rooms and flights).

The exchange did not prepare the semi-annual and annual investment reports for fiscal years 2022 and 2023.



Recommendations

The exchange should strengthen internal controls to ensure compliance with established purchasing policies and procedures (Recommendation 1).

The exchange should comply with the reporting requirements in its investment policy (Recommendation 2).